

EDI

Exym provides EDI capability to more LA DMH agencies than any other company. As a result, we have an in-depth understanding of the requirements of LA DMH: as requirements change, we update our software to reflect those changes – quickly, and at no additional charge.

Exym offers tighter integration with the LA DMH EDI claims process than any other company. Our system provides a button for each progress note/claim to display the DMH claim status, funding source, and Medi-Cal and Local amounts paid. It even displays a claim number from the DMH system. If you need to call DMH about a question on a claim, you can give them their own reference number.

Home > Patients > **Activities** > Group Activities > Documents > Payors > Reports > Accounting > Admin >

Patient: **Doe, Juan** ([Change Patient](#)) | Funding: **Active** | Status: **ACTIVE - In treatment**

ADD NEW ACTIVITY

Case Management Needs Assessment

View Activities

Assigned to Anyone Assigned to Me Scheduled Only Completed Only Both

Individual Activities:

	Category	Activity	Scheduled	Date of Service ▼	Duration	Person	Appt. Time	Site
Edit Repeat	MHS	Individual Therapy Session [?]	10/3/2007	10/3/2007	75	BJones	10:00am	Elm St
Edit Repeat	MHS	Individual Therapy Session [?]				BJones	11:00am	Elm St
Edit Repeat	Case Mgmt	Targeted Case Mgmt Client/Collateral [?]	9/19/2007	9/19/2007	45	RRuiz	11:15am	Main
Edit Repeat	MHS	Individual Therapy Session [?]	9/19/2007	9/19/2007	30	BJones	9:45am	Elm St
Edit Repeat	MHS	Individual Therapy Session [?]	9/14/2007	9/14/2007	60	BJones	9:00am	Elm St

Click the [?] to see claim details from DMH ...

... and this window pops up. The same transaction ID is recorded in our system and DMH's system, so it's easy to reference later.

See what was billed, the plan it was billed to, even the file it was sent in.

Claim Transaction ID	Submit Date	Claim Type	DMH Claim Status	Procedure Code	Minutes	Total Claim Charge Amount	Local Amount	Medi-Cal Paid Amount	Plan Name Paid	Plan ID Paid	EDI File
12121261770100069148	9/21/2007	ORIGINAL	APPROVED	90806	65	\$163.80	\$163.80		CGF	1000	ABCD_CNT001_20070921

Plus, our system provides numerous features to reduce audit risk and reduce denials, such as:

Audit Risk Reduction

- Each service has the progress note directly tied to it – claims are auto-generated from approved progress notes so it's impossible to have a claim disconnected from its note.
- When clinicians write a note, it is automatically routed to their supervisor for approval. They can even send the note back and forth electronically with comments to each other to resolve problems before billing.
- The clinician's signature is added to a note electronically for virtually paper-free charts.
- Exym tracks cycles in the Client Care Coordination Plan and sets reminders for when it needs to be updated. If the plan is not updated on time, the clinician is prevented from further billing until it is.

Denial Reduction

- Claims for a client with invalid Medi-Cal are held until eligibility is re-established.
- Clinicians don't need to bother with CPT codes. If they bill an individual therapy session, our system looks at the number of minutes billed and adjusts the CPT code to use the right one (90804 for a 30 minute session, 90806 for 60 minutes, and so on).
- Group billing amounts are calculated for you based on the LA DMH formula. If a client no-shows, the formula is adjusted automatically.
- If a clinician selects a non-reimbursable diagnosis code, the system warns them.
- Extensive checks are run on billing before processing claims to ensure that only valid claims are generated. Invalid MIS IDs, clinicians without provider numbers, etc. are all checked before a claim is generated. Any problems found are presented to billing staff for correction before billing.

You won't find a better solution for EDI in LA County. Our focus on Los Angeles means we stay on top of changing requirements, build features that integrate with the County, and constantly incorporate into our product feedback from agencies just like yours. Because many of your peers already use our software to process claims electronically, you know you're in safe hands with Exym.